



CLEVELAND HEIGHTS

We are all in this together

Dear Fellow Residents,

As you are undoubtedly aware, we are in the midst of a public health crisis of an unprecedented nature. Cleveland Heights has always been a city that embraces its neighbors and demonstrates a strong sense of community. As your City Council, we would like to thank each of you for following the Governor's and CDC guidelines to help protect not only yourself, but your neighbors as well. It has been heartening to hear about how many people are looking out for their elderly neighbors or for families that may be struggling.

We have been cautioned by Governor DeWine and Dr. Acton that we may be entering the toughest weeks since the outbreak of the COVID-19 pandemic. It is more important than ever that we stay at home unless it is essential to go out (e.g. grocery shopping, doctor visits, work in an essential function). Of course, getting outside, getting fresh air and exercising on our sidewalks, in all of our beautiful parks and on our bike and walking trails is encouraged, but you must practice social distancing of six feet or more. Wearing cloth masks in places where social distancing is difficult (like the grocery store) has strongly been recommended to help mitigate the spread of the virus. This is not at all meant to bypass social distancing but rather to supplement it.

Although City facilities remain closed, all essential functions are continuing. As you know, City Council is responsible for hiring a City Manager to manage day-to-day City operations. Our City Manager Tanisha Briley assembled a Readiness and Response Team well before the Governor or President called for major changes. The team, made up of all department heads, meets regularly to review community needs, develop plans based on new requirements or guidelines, review finances, interact with health officials and update Council. We would like to express our appreciation for all City staff that continue to support us throughout this difficult time. Many of our City staff are teleworking or are working on flexible schedules, but they are available to assist you and answer your questions. They are working very hard to ensure the continued provision of all essential services. [A services update page](#) located on the City's website on the COVID-19 update page with staff emails and phone numbers.

We would like to commend our Police, Fire and Public Works Departments who have continued without interruption during this extremely challenging time. Their admirable service in the face of this pandemic is appreciated and will not be forgotten by Council. Please be sure to thank them when you see them.

The City continues to offer free parking throughout the City in non-permit parking spots. We hope this encourages all of you to visit our restaurants, pubs, breweries and other businesses that remain open for take-out. We must continue to support our local businesses as they face many difficulties. While getting your carry-out/curbside delivery or home delivery, please remember to tip your server. Many of these workers are experiencing fewer hours and deserve our thanks for being there to serve us. We have always supported our local businesses and that is more important now than ever before. The City has an [ongoing list of open businesses](#) that they update regularly. Take a look at who is open and enjoy the variety of cuisine and libations available to all of us.

City Council is currently meeting virtually to conduct official business. We are committed to doing our best to serve you. The [meetings](#) are aired live.

If you have an issue you would like to bring up during the traditional public comment part of official Council meetings, please email it to Clevelandheightscouncil@clvhts.com and it will be read into the record.

If you are experiencing financial hardship and need assistance, please call 2-1-1 or visit the [Help Center](#), which provides free and confidential 24-hour access for those who need help the most. Cleveland Heights senior citizens can also call the Office on Aging at 216-691-7377. Our staff are working remotely so you may need to leave a message but please reach out to us if you are in need.

We are your elected officials, but we are also your friends, neighbors and fellow community members. We're here for you. We ask that you continue to look out for each other as we always have. This is a unique and unprecedented time for us all and we are, in some cases, learning as we go. We thank you for your patience and for your continued willingness to practice the safety measures that have been ordered. We are a strong, diverse, and united community – we are **#ClevelandHeightsAllTogether**.

Sincerely,

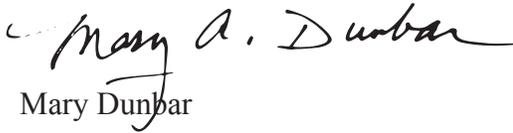


Jason Stein, Mayor



Kahlil Seren, Vice Mayor

Cleveland Heights Council



Mary Dunbar



Melody Joy Hart



Davida Russell



Michael N. Ungar