

City Council Application 2020

Reference #	12811530
Status	Complete
First Name	T.
Last Name	Nadas
Phone Number	[REDACTED]
Email Address	[REDACTED]
Street Address	[REDACTED] S. Taylor Rd
Place of Employment	Cleveland-Marshall College of Law
Position	Student
Length of residence in Cleveland Heights	16 years
Are you a registered Cleveland Heights voter?	Yes

What special qualities, abilities, skills, insights or perspectives do you possess which would be of value in serving on Cleveland Heights City Council?

I am the son of Hungarian immigrants who grew up in poverty. They strove to give me a better life than what they had to endure while escaping wars and oppression. From this upbringing, I gained an appreciation for my ethnic culture as well as for all cultures and the value of diversity. I was raised to never take more than I needed and to always give to the community around me. It instilled in me that community, neighbors, and family, are the most important thing.

During my undergrad, I was a leader in my fraternity which was founded on the principle of non-secrecy. All of our meetings, rites, rituals, procedures were completely open to the public. This solidified for me the importance of transparency in the workplace and would translate well to transparency as a member of the City Council.

I recognize the need for constant communication and updates to everyone for whom and with whom I work (customers and colleagues). I have 15 years of experience working in healthcare primarily focused on analytics, process improvement, identifying opportunities for efficiency/cutting costs, change management, quality, and leadership. Working at the Cleveland Clinic and then at EnvisionRx, I have been given the opportunity to work with a diverse collective of individuals, all of whom have very strong opinions. In order to be effective, I have had to develop strong leadership and relationship building skills and will never underestimate the need to focus on the human element in any system or interaction. I am experienced with effectively keeping people engaged in an idea or project. In a large organization with many silos, it is highly useful to be able to encourage collaboration and to break down large initiatives into manageable tasks to drive quality outcomes.

Additionally, I would like to call attention to my experiences in the past five years being actively engaged in this community through running for city council as well as volunteering for various campaigns. I not only learned a

great deal about myself while campaigning, but I gained an immeasurable amount of insight into the needs and priorities of the residents of our city of Cleveland Heights. Finally, I started law school at Cleveland-Marshall College of Law in the fall of 2019 and am currently halfway through my second semester. While I recognize that I have so much more to learn, I am also confident that I am better positioned now than I ever have been to serve the city as a legislator. I have learned relevant technical skills such as reading and writing statutes. I have also embraced a broader sense of humility, recognizing how much there is to learn, and how reliance on strong teams of experts is paramount to success.

What educational training (formal or informal), employment and other life experiences have helped you develop the qualities, abilities, etc., described above?

My first two years of high school I spent at a military boarding school, which gave me a strong foundation for my work ethic, discipline, and respect for hierarchy. In order to pursue greater academic challenges, I chose to drop out of high school to begin my college career two years early. I took classes at a community college towards my Associates from Wilbur Wright College in Chicago, during which I also obtained my G.E.D. I finished my B.A. at Case Western Reserve University in English and Philosophy, exposing me to a wide array of intelligent and insightful individuals. My Masters of Business Administration was done online, which forced me to be self-motivated to read and learn everything on my own. Additionally this strengthened my skill-set of working on group projects with people whom I've never met in a completely online collaborative environment. And now I am being exposed to a new way of thinking and engaging the world around me through my education at Cleveland-Marshall College of Law.

My entire adult professional career has had me working in healthcare, first at the Cleveland Clinic and now at EnvisionRx. I've held roles there from analyst to administrator to project manager, and currently Manager. All of these roles required me to be able to have a high attention to detail and to be able to communicate my thoughts and goals in a clear, concise manner. Throughout all my roles, no matter what the overall goal I was working towards, there was always the overarching triangle of time/quality/cost. Managing operating budgets of over a million dollars, and project budgets up to \$3.5 million, kept me ever cognizant of the fact that there is cost tied to everything, and if we want something accomplished in a timely and quality manner, it will cost more. Using my Lean/Six Sigma training I have effectively driven improvements to save millions of dollars in operating costs. I have also had the opportunity to mentor dozens of individuals working towards the shared success of all

those around me.

When working as an administrator my focus was primarily around the end of life. In this role I developed relationships and familiarity with many the religious organizations throughout the city and the world. Additionally, I formed a strong working relationship with the Cuyahoga County Medical Examiner's office. Throughout my experience I was exposed to families of those who were dying or had died, which gave me insight into people at their most vulnerable state. Regardless of whether you are rich or poor, young or old, ethnic, religious, or anything else, everyone grieves. When dealing with death on a daily basis for almost 2 years, I gained appreciation and compassion around how people embrace life and how they are, at their core, all the same. Everyone is searching for meaning and is trying to do what they think is best for themselves and the people around them.

I use the majority of my free time volunteering and giving back to my ethnic community. I have served as a scoutmaster in various capacities within BSA troop 414, the local Hungarian scout troop, for over 15 years. I work with children from the age of 5+, and work on developing leaders starting at the age of 14. I have been a counselor at multiple leadership training camps and have served as a mentor to dozens of teenagers over the past decade, aiding in their development as contributing members of the community as well as to help them identify and pursue their own passions. For 5 years, I also served as a volunteer dance instructor for the Cleveland Hungarian Folk Ensemble, teaching Hungarian folk dance to individuals 14+ years of age on a weekly basis. These activities ground me and help me stay connected with my heritage and my community.

Please list your recent community, professional or charitable involvements. List the most recent first.

Member - Pride in the CLE steering committee
Member / Subcommittee Chair - Cleveland Heights Citizens Advisory Committee
Trustee / Vice President / Secretary - Cleveland Heights Democratic Club
Liaison - Volunteer Tutoring Program between Delta Upsilon Fraternity at Case Western and Roxboro Elementary
Board Member - American Hungarian Friends of Scouting
Scout Master - Hungarian Scouts in Exeteris
 Secretary for BSA Pack/Troop/Crew 414
 Cubmaster for BSA Pack 414
 Chieftain- Annual Obstacle Race:
Midwest Regional District
Volunteer Dance Instructor - Cleveland Hungarian Folk Ensemble
Member - Hungarian Association
Member - Cleveland Stonewall Democrats
Member - Cuyahoga County Progressive Caucus
Alumni Advisor - Western Reserve Chapter of Delta Upsilon

What are your goals for our community and are there areas in which you believe the City needs improvement? How would your service on City Council help achieve those goals and improve the City?

For years the most important topic of conversation for the leadership of Cleveland Heights continues to be economic development. We have been slowly improving, however, for a myriad of factors, our city has been struggling with this task. We have a dearth of new businesses filling our vacant storefronts and are watching neighborhoods like University Circle, Tremont, Ohio City, and Lakewood continuously expand. We are situated at the edge of the intellectual hub of Cleveland and are not properly tapping into the well of potential on our doorstep. Our biggest barrier to success is finding unique ways to invite business and residents to our beautiful city. I have a few suggestions on how to address these barriers:

Municipal Broadband - This continues to be an initiative that I am pushing for the city and I am hoping with the recent urging of the Citizens for Heights Municipal Broadband will be acted upon in the near future. I can think of no other addition to our city that will have a more positive impact for our businesses and residents. Municipal Broadband is a city owned and operated Internet Service Provider. Such a provider would compete directly with existing providers, such as Time Warner and AT&T, that are often unable to provide customer service, quality, and stability of connection upon which modern businesses and residents rely. My proposal is to build out a network that would give our community the opportunity to go more than 10 times the existing speeds on an affordable, stable, and extensible network. How is this beneficial to Cleveland Heights? It will drive modern innovative businesses to our city. It will continue to allow city services, such as police, fire, and city hall, to increase their productivity by providing ease of access to necessary data at more affordable costs. It will close the digital divide, bridging the gap not just to provide our residents public access at schools and libraries, but within our business districts and homes as well. It will allow businesses, small and large, to truly compete in the global

economy. And it will make business districts more attractive to traffic if we were to provide free WiFi in those areas. President Obama recently stated that broadband internet access is as important a utility as water or electricity. The fact is that this can only have a positive impact on residents and businesses. By planning this out today, we can align with existing repair efforts, only dig once, and begin laying the necessary fiber optic cable conduits that will give our city a competitive advantage to ensure a long and stable future. More information can be found at <https://heightsbroadband.com/Building and Zoning codes/ordinances> - I am proud to own a 108 year old house in a city which will soon be celebrating the 100 year anniversary of its establishment as a city. In a hundred years the world has changed dramatically, most notably in the areas of technology, but our building and zoning codes have not aged well. Every year there are new building materials and methodologies discovered and if we want to thrive in this world for another 100 years we need to adapt our codes to better take advantage of the changing landscape. Safety and livability is at the forefront for many decisions made around building and zoning codes as nobody wants to live next to a factory, nor do they want to live in a house made out of twigs. However, even 30 years ago, it was practically unheard of for anyone to live and work out of their home. According to the 2010 census, the number of people working out of their home has increased 35%. Mixed use zoning will be one of the key changes cities will have to make to accommodate the workforce of the future. This doesn't equate to a factory being next to a single family home, but it can equate to allowing more business to operate out of our large cleveland heights homes with room for home offices and an average sized American family. Additionally, we have to make it easier for private investors to take existing foreclosed/vacant/abandoned homes and improve our housing options for new

residents. Not everyone who wants to live in Cleveland Heights wants to live in a 100 year old home with an effective build date of 1940. Recently a friend of mine was looking to move back to the Cleveland area with his wife and son and while they initially wanted to live in Cleveland Heights they were unable to find the kind of updated home they desired and ended up buying in Ohio City. This example of a young family looking for a modern home is not unique, however, the fact is that Cleveland Heights has limited options to offer. There is no reason why we cannot keep our beautiful historic districts on the outside, while giving developers an easy road into being able to make them more modern and practical for the upcoming generation of young families. We need to surgically attack, cut out, and modify our entire code structure to ensure it does not act as a barrier to progress while continuing to focus on safety and livability within our city.

Severance/Top of the Hill - While I am aware that the city does not own the property which is Severance Town Center, I believe it is the onus of the leadership of Cleveland Heights to help guide the future of this space. Whether we use it as an opportunity to bring in some light industry to help with the sustainment of our economic development plans, or we break it down into smaller shops and residential spaces, we need to identify what is the best long term solution for this space and guide appropriate investors and developers towards those solutions. Additionally, while I am disappointed that a hotel is no longer in the plans for Top of the Hill, I am happy that the project may soon see some groundbreaking. My hope is that it will continue to catalyze the development which has occurred in the city in the past few years, and we will see more development over time.

In addition to economic development I would like to continue to support the efforts of Future Heights and other developers helping rehab our housing stock. Finally I think it is important that we keep the momentum to modernize our

garbage collection process.

As a city council member, I would work to align these goals with the existing priorities of the council, city manager, and staff. I would develop and maintain strong relationships with the sitting members on Council and continue to foster the existing environment of collaboration. Finally, I would push to create citizen based collaboratives and cross functional task forces to systematically address each of the above suggestions. With the expansion of the fiber optic network throughout the city, more modern building and zoning regulations, and finding a long term solution to Severance, we will be well poised to strengthen our position as a leader in Northeast Ohio.

Do you have other responsibilities which would prevent you from participating in City Council and Council Committee work during certain hours or on certain days?

Aside from my class schedule and likely being a recluse during finals week, I do not foresee any conflicts.

State any additional information you would like to have considered.

My experiences in the past years have exposed me to every corner and every walk of life in our city. If we were to strip away the beautiful houses, the forests and parks, and business districts, we would be left with some of the most compassionate and hard working people I have ever met. It is for these people, my friends and neighbors, that I want to commit myself to public service. I am confident that my personal and professional experiences will add value to those sitting on council and to the city as a whole.

For years the most important topic of conversation for the leadership of Cleveland Heights continues to be economic development. We have been slowly improving, however, for a myriad of factors, our city has been struggling with this task. We have a dearth of new businesses filling our vacant storefronts and are watching neighborhoods like University Circle, Tremont, Ohio City, and Lakewood continuously expand. We are situated at the edge of the intellectual hub of Cleveland and are not properly tapping into the well of potential on our doorstep. Our biggest barrier to success is finding unique ways to invite business and residents to our beautiful city.

Finally, I promise all the people of Cleveland Heights that I will not run to fill the seat in 2021. If appointed to fill the vacancy, I will have only a year and a half to serve this community. If I spend half that time campaigning to get re-elected, I am doing a disservice to the city and its residents. Additionally, I will make it one of my highest priorities to change the council vacancy appointment process which systematically does not have the will of the people at its heart, but instead can be used as a self serving mechanism for Council.

Would you like to upload a Resume?

Yes

Resume or CV Upload (5 MB Limit)

[Resume_Nadas_2020.docx \(22k\)](#)

Item # 23	I agree to electronically sign this form.
Signature	Tas J. Nadas
Last Update	2020-03-10 13:46:53
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Finish Time	2020-03-10 13:46:53
IP	
Browser	Chrome
OS	Windows
Referrer	https://www.clevelandheights.com/1085/City-Council-Application

T. Nadas

S. Taylor Rd., Cleveland Heights, OH 44118

Education

Cleveland-Marshall College of Law, Cleveland State University, Cleveland, Ohio
Juris Doctor, expected May 2022

University of Phoenix, Cleveland, Ohio
Master of Business Administration, 2012

Case Western Reserve University, Cleveland, Ohio
Bachelor of Arts, Philosophy & English, 2006

Wilbur Wright College, Chicago, Illinois
Associates of Science, 2004

Experience

EnvisionRx, Twinsburg, Ohio

Acting Director Clinical Quality & Productivity, August 2018 - August 2019

- Directly and indirectly managed more than 30 employees in the areas of quality assurance, grievances, and SOP documentation to comply with accreditation standards.
- Managed conflict and ensured accountability between quality and operations
- Collaborated with peers, upper management, and front line staff to identify unique solutions while advocating for the patients and employee engagement.
- Lead efforts to decrease critical errors for Medicare Part D processes including implementation of multiple systematic controls to reduce auto-forwards
- Designed a rewards and accountability program linked to balanced scorecards for individual contributors within Coverage Determinations Operations
- Developed and implemented remote work/hybrid remote work program
- Completed programmatic review of grievance operations and implemented improvements

Manager Clinical Quality & Productivity, March 2017 - August 2018

- Directly managed 8 employees which included leading regular strategic problem-solving sessions, mentorship, timecard oversight, internal and external conflict resolution, and conducting monthly performance evaluations
- Collaborated with leadership to develop process management control system metrics related to medication management and pharmacy benefit manager matters
- Lead initiative to develop process for yearly P&P and SOP reviews coupled with a new intake and tracking mechanism for new documentation. Aligned reviews of SOPs & P&Ps with seasonality to ensure quality

Cleveland Clinic, Cleveland, Ohio

Senior Project Manager, Access to Care, Jan 2015 – March 2017

- Restructured change management process and implemented change management tools to streamline process for up to 25 requests per day ranging in effort from 1 hour to multi-month projects
- Lead continuous improvement projects to increase the effectiveness of the scheduling functions for the Cleveland Clinic and identified cost savings opportunities
- Worked with hospitals, family health centers, administrators, and physicians to identify and embrace new and emerging approaches to enhance patient access
- Developed and executed a strategic plan to streamline infrastructure for scheduling templates and questionnaires by examining: departments, blocks, visit types, modifiers, sub-groups, and providers

T. Nadas

█ S. Taylor Rd., Cleveland Heights, OH 44118 | █ | █

Project Manager, Quality Alliance, Jan 2014 – Jan 2015

- Developed care coordination model for increased population health management within community
 - Built operational toolkit to support ~1500 physicians across ~200 independent practices working on over 80 unique electronic health records platforms
 - Collaborated with physicians and ancillary staff to pilot new operational processes with the goal of decreasing utilization of inpatient, emergency, and post-acute resources
 - Built inventory of 10 chronic-care clinics across the enterprise and assisted with standardization of direct-service by practitioner
 - Developed and trained physicians on how to use repository of education materials for use with their patients
- Managed education and guided performance improvement efforts to increase influenza and pneumonia vaccination rates by 2.7%
 - Supported 100+ physicians in earning Maintenance of Certification part IV credit through process improvement initiatives
 - Received National Association of Medical Education Companies award for Best Practice in Collaboration in 2015
- Performed staffing/productivity review to support cost-savings and increased workforce development opportunities

Administrator, Hospital Operations, Aug 2012 – Jan 2014

- Managed team of 13 employees that supported 3 end-of-life operational processes across 3 shifts:
 - Logistical affairs around decedent care coordination including autopsy consent, funeral home coordination, medical examiner notification, organ procurement agency notification, death certificate coordination.
 - Ensured Advance Directive compliance and education across the enterprise in accordance with Centers for Medicare and Medicaid Services guidelines
 - Identified and coordinated organ donation/procurement process
- Managed special projects revolving around patient throughput & care management including:
 - Cost/Time saving initiative for care managers relaying protected health information to post-acute providers
 - Improving communication methods with Lifebanc saving over \$1 million in 3 years

Operations Analyst, Medical Operations, Dec 2007 – July 2012

Data Analyst, Regional Business Development, May 2004 – Dec 2007

Volunteer Experience & Civic Engagement

Cleveland Heights City Hall, Citizens Advisory Committee Member, December 2015 - Present

- Subcommittee Chair - Finance, Housing and Preservation

Pride in the CLE, Volunteer, Planning and Coordination, Event Staff, June 2017 - Present

Hungarian Scouts in Exteris, Scout Master, Aug 2003 – Present

Cleveland Hungarian Folk Ensemble, Lead Dance Instructor, Aug 2014 – December 2018

Roxboro Elementary Volunteer Tutoring Coordinator, Cleveland Heights Aug 2015 – May 2019

Additional Skills:

- Certified Lean/Six Sigma Green Belt
- Fluent - English, Hungarian