



## **City to Refund Parking Ticket Overpayments**

CLEVELAND HEIGHTS, OH, 9/21/2018– The City of Cleveland Heights is taking action to refund an overcharge of \$5.00 for various parking violations issued between 2013 and present. The refunds are for tickets issued for specific violations (not metered parking) and include these infractions: Prohibited Zone, No Permit, Overnight Parking, Fire Hydrant and Fire Lane Parking, Abandoned Vehicle, Traffic Hazard, Parking on Sidewalk, Curb or Streetlawn. The City recently learned of a clerical error resulting in the issuance of paper tickets for certain parking infractions with the additional fee.

“All efforts will be made to refund the extra \$5.00, with interest, charged for applicable parking violations,” said City Manager Tanisha Briley.

In December of 2012 fines were increased for a number of the City’s parking violations. These increases took effect in January of 2013. The Cleveland Heights Police Department ordered new tickets to reflect the increased fines at this time, and during this transition, the clerical error occurred that resulted in erroneous increases being added to the paper parking tickets for various infractions.

Anyone who received a parking violation since January 2013 for the above noted violations, was instructed to pay a \$20.00 fine versus the actual violation fee of \$15.00. The police officers writing the tickets were not aware that there was a discrepancy, and after learning of the error the City immediately took action.

Any individuals who received and paid a parking ticket for these specific categories from January 2013 up to the current time is eligible for a refund of \$5.00 plus interest from the City. The City will be sending a postcard notification to all those affected with instructions for reimbursement. Information will also be available on the City’s website ([www.ClevelandHeights.com/ParkingTicketRefund](http://www.ClevelandHeights.com/ParkingTicketRefund)). Additionally, an email has been set up ([ParkingTicketRefund@clvhts.com](mailto:ParkingTicketRefund@clvhts.com)) and a voicemail account (216-291-3012) for anyone who thinks they may be eligible.

“We regret this error occurred and will make every effort to make it right for our residents and visitors,” said Briley. “We will act quickly to make restitution to individuals who may have been impacted by this clerical error.”

